



LaunchED
Orange County Public Schools

Welcome to Digital Learning

STUDENT TECH HELP

1. Check

www.digital.ocps.net
→ frequently asked questions
→ help videos

2. Submit

studenttechrequest.ocps.net
to be contacted by school tech rep for:

- **Hardware Issues**
 - District-issued digital device
- **Software Installation**
 - LanSchool
 - SMART Notebook
 - MS Office
- **Device Login**
 - studentid.ocps.net
- **LaunchPad**

3. Go To

Media Center
→ help from Media Specialist
or school tech rep

4. Email

If question is unanswered after 48 hours then send an email student tech request ticket number in subject line studenthelp@ocps.net

For the latest information on your LaunchED school, visit www.digital.ocps.net.



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ÈD TEKNOLOJIK POU PARAN

www.digital.ocps.net

- 🌐 Entènèt a bon mache
- 📶 Koneksyon san fil Gratis pou Kominote a
- 🔧 Sijò pou ti Pwoblèm Teknik
- 📺 Èd ak Videyo
- ❓ Kesyon Moun Poze Souvan

Èd nan Lekòl

- 📖 Liv sou entènèt
- 🔄 Canvas LMS
- 📡 Skyward
- 🏠 Peye Penalite pou Aparèy Elektwonik
- 🔧 Premye klas pou apran teknik pou réparé òrdinatè



Ou gen yon kesyon oubyen yon pwèn ki pa fin klè pou ou? Si ou pa kapab jwenn repons sou entènèt oswa nan lekòl oua, tanpri voye yon imèl ba digitallearning@ocps.net, epi mete non pitit ou a ak lekòl la.

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AYUDA TECNOLÓGICA PARA PADRES

www.digital.ocps.net

- Internet a bajo costo
- Comunidad Wi-Fi gratuita
- Solución problemas tecnológicos
- Vídeos de ayuda
- Preguntas frecuentes

Ayuda a las Escuelas

- Libros de texto en línea
- Canvas LMS
- Skyward
- Multas por artefactos
- Solución de problemas básicos



¿Aún tiene preguntas? Si la contestación a su pregunta no fue obtenida en línea o en la escuela de su hijo, por favor envíe un correo electrónico a: digitallearning@ocps.net, incluya el nombre de su hijo y el nombre de la escuela.

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PARENT TECH HELP

www.digital.ocps.net

- Low-Cost Internet Providers
- Community Wi-Fi Maps
- Parent Technology Handbook
- Help Videos
- Frequently Asked Questions

School-Based Help

- Online Textbooks
- Canvas LMS
- Skyward
- Device Fines
- Basic Troubleshooting



Still have questions? If you were unable to find your answers online or at your child's school, please email digitallearning@ocps.net and include your child's name and school.

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